

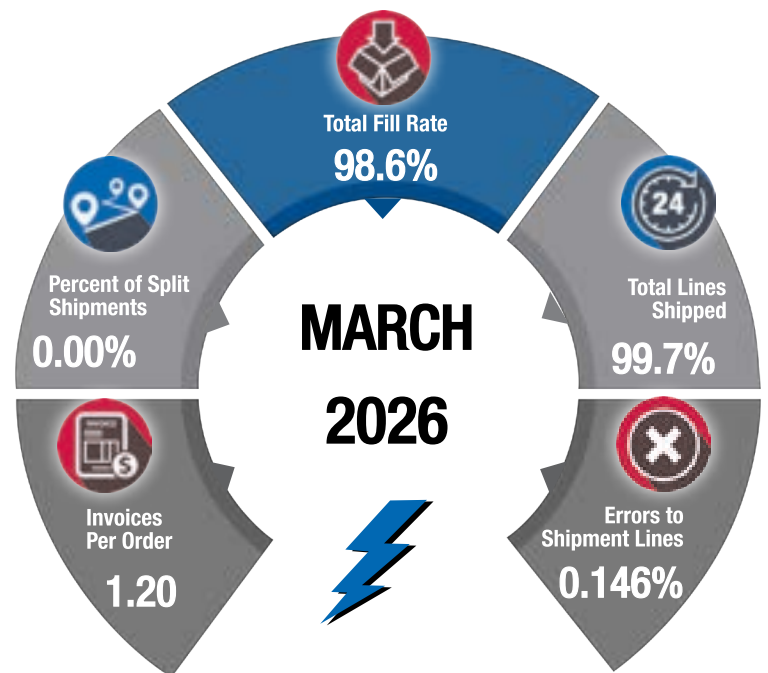


AT MINERALLAC, OUR PASSION IS PROVIDING SERVICE EXCELLENCE.

Our Goal:
98% Fill Rate within
24 Hours with *ZERO* Errors™

OVER 452 MILLION UNITS SHIPPED IN 2025

	2024 AVG.	2025 AVG.	ROLLING 12	FEBRUARY 2026
 Total Fill Rate	98.0%	98.5%	98.5%	98.8%
 Total Lines Shipped	99.6%	99.2%	99.2%	99.5%
 Errors to Shipment Lines	0.167%	0.148%	0.147%	0.164%
 Percent of Split Shipments	0.28%	0.17%	0.13%	0.12%
 Invoices Per Order	1.24	1.22	1.22	1.26



100% GUARANTEED SALE



RMA PROCESSING

OUR GOAL	AVG 2024	AVG 2025	MARCH 2026
RMA's Approved within 24 Hours	100%	99.72%	97.4%
RMA Credit Memo Issued within 72 Hours	94.9%	98.8%	99.6%

Low Transaction Costs

Increased Inventory Turns without Excess and Obsolete Items

Reduced Inventory Handling

Greater ROI on SQ. FT. Space and Ranked Top 5% GMROI by Distributors



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PROVEN PROCESS



PARTNERSHIP

- Support in achieving customer specific goals
- Driven to meet customer needs
- Market research to drive business sales and profitability
- Marketing support fund opportunities



SUPPORT

- Dedicated customer service including over 90 years of experience
- Personalized analytical reports
- Custom solutions for business needs
- Accurate, up-to-date product attributes in data warehouses
- Custom marketing campaigns
- Minerallac University through BlueVolt for training and education



EXPERTISE

- Manufacturing quality parts for the electrical industry for over 125 years
- Employees dedicated to continuous merchandising and marketing needs
- Our team has over 200 years of experience to help lead innovative solutions

